MATTHEW 25

DISASTER PREPAREDNESS AND RESPONSE MINISTRY

CHAPTER III

WHERE TO GO FOR HELP

CHAPTER III: WHERE TO GO FOR HELP

Within the Parish ---------- III – 1

Within the Community ---------- III – 1

Within the Diocese ---------- III – 1

- Web Sites ---------- III – 1
- Reporting Property Damage ---------- III – 1
- Reporting Sacramental Records Damage ---------- III – 1
- Helping People ---------- III – 2
- Media Concerns ---------- III – 2

Within the State of Louisiana ---------- III – 2

Within Our Civil Parishes ---------- III – 2

Helpful Resource Numbers ---------- III – 3

CHAPTER III: WHERE TO GO FOR HELP

No one experiences a disaster alone. Within the Dioceses of Houma-Thibodaux, there are a number of agencies and community organizations whose mission is to respond to the impact of disasters on human life and property.

WITHIN THE PARISH

It is important to compile and frequently update the names, home addresses, and phone numbers (work, home, and cell) of all members of the parish staff including the pastor and the parish disaster planning committee. Periodically print these names and numbers in your bulletin or newsletters. If there is a chain of command, identify who to call first in the event of a disaster and who to call should that person be unavailable.

WITHIN THE COMMUNITY

For immediate and short-term relief from a disaster, your first call for help should be made to:

1) American Red Cross 985-872-6584 (Houma Number) 1-800-229-8191 (Alternate Number)

2) Salvation Army 985-872-2436 (Houma Phone Number)

3) Federal Emergency Management Agency (FEMA) 1-800-621-FEMA (3362)
(If the U.S. President declares a national disaster) http://www.fema.gov/

WITHIN THE DIOCESE

Websites:

Diocese of Houma-Thibodaux – http://www.htdiocese.org

Catholic Social Services – http://www.htdiocese.org/css/

Catholic Charities USA – http://www.catholiccharitiesusa.org/response/

THE FOLLOWING INDIVIDUALS AND DEPARTMENTS HAVE BEEN IDENTIFIED AS YOUR FIRST CALL FOR HELP WITHIN THE DIOCESE:

Reporting Property Damage:

In the case of: Fire*, Floods and Water**, Hail**, or Hurricanes and Wind**

Call: 1)	Sheila LeBouef (Diocesan Risk Manager)	985-850-3161 (Office Phone)	985-856-2980 (Cell Phone)
2)	Glenn Landry (Finance Manager)	985-850-3112 (Office Phone)	985-856-2818 (Cell Phone)

* Notify ASAP ** Notify within 24 hours or upon discovery.

Reporting Sacramental Records Damage:

Call:	Kevin Allemand (Diocesan Archivist)	985-446-2383 or kallemand@htdiocese.org (Contact Information)

CHAPTER III: WHERE TO GO FOR HELP

Helping People: Our most precious asset is the human being. Often times, people are displaced, scared, and hurting after a disaster. After the call to the American Red Cross and other immediate relief agencies, the parish should pursue assistance through Catholic Charities. The spiritual needs of those affected by disaster should not be neglected. The parish should be prepared to address a disaster through prayer, liturgical services and remembrances (see "Healing After a Tragedy" in Chapter IV).

CONTACT CATHOLIC SOCIAL SERVICES FOR HELP IN ASSISTING PARISHIONERS, STAFF AND NEIGHBORS:

985-876-0490	985-876-7751	matthew25@htdiocese.org
(Office Phone)	(Fax Number)	(E-mail Address)

Catholic Social Services Contact Personnel

Kathryn Anderson – kanderson@htdiocese.org	Danielle Stringer – dstringer@htdiocese.org	
(Associate Director)	(Matthew 25 Program Specialist)	

Media Concerns: In the event you are contacted by the news media about a disaster/emergency situation, consult with the diocesan communications office first and/or refer the call to:

Call: Louis Aguirre (Diocesan Communications Officer) 985-850-3148 (Office Phone Number)

In addition, please report volunteer activities to the media office as soon as possible so that the diocese can highlight the good works of the Catholic community.

WITHIN THE STATE OF LOUISIANA

Louisiana State Police: 1-800-469-4828 or www.lsp.org

Troop 'C': 1-800-659-5907 or 985-857-3680

2-1-1: To obtain and submit resources and referral information

---

WITHIN OUR CIVIL PARISHES

ALL EMERGENCIES: 9-1-1

Terrebonne Parish

Sheriff's Office: 876-2500 **Office of Emergency Preparedness (OEP) – Jerrold "Jerry" Richard:** 873-6357

Lafourche Parish

Sheriff's Office: 446-2255 (Thibodaux) 532-2255 (Raceland/Lockport) 798-2255 (Galliano) 868-2255 (Bayou Blue) **OEP – Chris Boudreaux or Eric Benoit:** 537-7603

St. Mary Parish

Police Depts.: 384-1622 (St. Mary) 395-6161 (Patterson) 384-7710 (Berwick)

OEP – Duval Arthur: 385-2600 **St. Mary Outreach:** 385-0525

Grand Isle

Police Department: 787-2204 **Jefferson Parish OEP – Kenneth Padgett:** 504-349-5360

CHAPTER III: WHERE TO GO FOR HELP

HELPFUL RESOURCE NUMBERS

(Local Agencies That May Offer Additional Assistance or Provide Information on Resources)

Terrebonne Parish Consolidated Government Department of Housing and Human Services
809 Barrow St., Houma, LA 70360
985-873-6798

Catholic Social Services
1220 Aycock St., Houma, LA 70360
985-876-0490

Housing Authority of Houma
7491 West Park Ave., Houma, LA 70364
985-876-4755

American Red Cross
520 Barrow St., Houma, LA 70360
985-872-6584 / 1-800-229-8191

Salvation Army (Store)
960 Grand Caillou Rd., Houma, LA 985-876-2058
7372 West Park Ave., Houma 985-872-1238
1414 E. Tunnel Blvd., Houma, LA 985-872-2436

Salvation Army (Office)
1414 East Tunnel Blvd., Houma, LA 70363
M-Th 9-12 & 1-3 / 985-872-2436

St. Vincent De Paul
Clothes – 107 Point St., Houma, LA 985-872-9373
Pharmacy – 7358 Main St., Houma, LA 985-876-0490

Council on Aging- Meals on Wheels
995 West Tunnel Blvd., Houma, LA 70360
985-868-7701 / 985-872-3727

Office of Family Support
6433 West Park Ave., Houma, LA 70364
985-857-3620 / 985-876-3755

Terrebonne Churches Food Bank
245 Magnolia St., Houma, LA 70360
985-851-5523
Mon 9-12, Wed 1-4, Sat 9-2

Options for Independence
761 W. Tunnel Blvd. Suite D, Houma, LA 70360
985-868-2620 or 1-800-295-6495
Homeless 985-876-3610

TRAC
1220 Aycock St., Houma, LA 70360
985-851-2952

Capital Area Legal Services
801 Barrow St. Suite 305, Houma, LA 70363
985-851-5687 / 1-800-256-1660

Bunk House Inn (Men or Women)
8424 Main St., Houma, LA 70363
985-876-9976

Beautiful Beginnings Shelter
(Women & children Only)
300 Bond St., Houma, LA 70360
985-580-8105 / 985-580-8106

Social Security
985-872-1417 / 1-800-772-1213

Social Services (Child Services)
985-857-3634

Bayou Land Families Helping Families
985-447-4461 / 1-800-331-5570

Mental Health Clinic
106 Moss Lane, Houma, LA 70360
985- 857- 3615

LA Dept. of Labor – Terrebonne Office
7528 Main St., Houma, LA 70360
985-857-3640

The Work Connection
807 Barrow St., Houma, LA 70360
985-873-6855

Chabert Medical Center
1978 Industrial Blvd., Houma, LA 70363
985-873-2200

LA Hurricane Emergency Shelter Hotline
1-866-310-7617

Food for Families
1-800-522-3333

(This list has been provided by Options for Independence)

THIS PAGE LEFT BLANK
INTENTIONALY